



Self Declaration for submitting scanned copies of Cashless claim Documents by Hospitals

To,

Date:

Heritage Health Insurance TPA Pvt. Ltd.
2, Hare street, Nicco House, 5th Floor,
Kolkata – 700001

Dear Sir,

We hereby confirm that all the Details/Documents uploaded in the Heritage Health Insurance TPA Portal (www.heritagehealthtpa.com) are, as per original claim documents **which will be couriered /submitted to Heritage Health Insurance TPA within 15 days after lockdown period is over.**

Basic Details	
Name of the Insurance Co.	
Policy No.	
TPA Card No.	
Patient Name	
Claim No.	
Date of Admission	
Date of Discharge	
Total Bill Amount	
Final Authorized amount by Heritage	

Check list for Cashless Documents - Please tick and confirm the attachments	
Document Details	Tick (✓) to confirm attachment
Original Claim Form/Preauthorisation form	
ID proof of beneficiary (Aadhar, PAN Card etc.)	
Original Final Bill duly signed by Patient/Attendant	
Original Discharge Summary	
Other bills	
Original Investigation reports	
Sticker / Invoice of implants	
Receipt for patient paid amount	

CASHLESS CLAIM SUBMISSION PROCEDURE DURING LOCKDOWN PERIOD

In view of current lockdown situation (lockdown by Govt. of India) and emphasis by Ministry / DFS on expeditious settlement of Health Claims, as per insurer's instructions, the insured can submit soft copies of the claim documents.

Important Instructions for submitting the claim documents:

1. The maximum size of the document should not exceed 30 MB in PDF format.
2. Claim settlement is subject to policy terms and conditions and insurer's instructions.

DECLARATION BY THE HOSPITAL

DURING SUBMISSION OF SOFT COPIES OF CASHLESS CLAIM DOCUMENTS

We are herewith agreeing the following conditions with regards to cashless claim registered under Heritage Health Insurance TPA Pvt. Ltd.

1. The TPA/insurer reserves the right to process the claim as per terms and conditions of the policy.
2. We agree to submit the original documents as soon as the lock down is lifted or whenever the TPA /insurer summons for the same even after settlement of the claim.
3. We take complete responsibility of the discrepancy in documents (if found any) which are uploaded in portal Vs the original documents which will be submitted later.
4. The TPA or insurer reserves its right to recover the settled amount in case of any misrepresentation of facts or fraud is committed by hospital.

Signature: _____

Name: _____

Designation: _____

Date: _____

Hospital Name and stamp: